

December 10, 2011

To whom it may concern:

We purchased our 1906 Victorian home knowing it would need a complete renovation and a good deal of restoration. We were confident the work would make the 3-storey home, which was in a bad state of disrepair, livable and beautiful. We had previously renovated 3 apartments in NYC and 2 country homes in western Massachusetts. We had experience working with contractors, and mostly, our experiences let us to believe we had little to hope for and much to worry about when hiring a contractor.

We hired Rony Philipson to work on our house after firing a contractor from the city who only showed up to work 2 or 3 days a week. Rony came in the first day, and every day, with his crew ready to work at 8am, and stayed on the job until 5 or 6pm. Their work ethic is incredible: rain or shine, cold, wind, snow; it didn't matter, they were there working, smiling, always respectful, trustworthy and never complaining. Instructions were followed to a T, workmanship was simply excellent, paperwork was meticulous, estimates and bills were exactly as explained; there were no surprises.

Our renovations and restorations were a huge undertaking, and took nearly a year to complete. The work was extensive, and the thought behind every choice of materials and design was intensive and exhausting. Rony provided exceptional design services, explaining in detail exactly what was required structurally, and what specific products and materials would look best in the house. He became a trusted source of information for all aspects of home improvements, and in the end, a wonderful friend.

Our home is beautiful now, and the work that was done was outstanding. We welcome anyone who would like to see Rony's work to visit our home. We recommend Rony Philipson and North Shore Signature Homes whole-heartedly and without reservation.

Sincerely,

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